

Subprocessor List

Aderant uses the following subprocessors to process personal data in connection with providing services:

Subprocessor	Nature of Processing	Location of Processing	Applicable Aderant Product
Amazon Web Services (AWS)	Hosting services	Australia, Canada, EEA, New Zealand, Singapore, UK, USA (Location dependent on hosting location)	Expert Sierra, Milana
Atlassian	Support ticketing and operations	USA	All
Authorize.Net	Card payment processing	USA	Deadlines.com
Braze	Product and support notifications	USA	All
Docebo	Learning management and training	USA	All
Encora	Customer support and administrative activities	India, Costa Rica	Expert, Expert Sierra
Microsoft	Azure hosting services and Office365	Azure: Australia, Canada, Germany, New Zealand, UK, USA (Location dependent on hosting location) Office 365: USA, Canada, UK, Ireland	Office 365: All Azure: All SaaS Services other than Expert Sierra and Milana
PayPal	Card payment processing	USA	Forms Workflow
Rapid7	Cybersecurity analysis and logging	USA	All

Sage (Intacct)	Billing and invoicing	USA	All
Salesforce	Support case management and CRM	USA	All
Tata Consulting Services	Customer support and administrative activities	India	BillBlast, VI
Twilio (SendGrid)	Outgoing email automation and notifications	USA	All
Zoom	Telecommunication for support services	USA	All

Aderant Affiliates

In addition to the subprocessors listed above, the following entities are part of the Aderant group and may also function as subprocessors:

Aderant Affiliate	Location
Aderant Canada Company	Canada
Aderant Legal (UK) Limited	UK
Aderant Legal Holdings (AUS) PTY Ltd	Australia
Aderant Legal Holdings (NZ) ULC	New Zealand
Aderant North America, Inc.	USA
American LegalNet India Pvt Ltd.	India

Hansco Automatisering B.V.

Netherlands

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